

Ways of Working

Purpose of the Legal Assistance Sector Trauma-Informed Community of Practice (CoP)

The CoP aims to foster collaboration, share best practices and provide sector-wide resources in trauma-informed legal assistance.

The CoP has been established as a safe and connected group that is innovative and driven by the legal assistance sector workforce to support trauma-informed practices in legal assistance.

We want a system that recognises adverse experiences, responds in ways that minimise re-traumatisation and provides compassionate legal assistance.

We are trauma-informed, rights-based and strengths-based

- We are committed to a trusting, emotionally, psychologically and culturally safe environment
- We will not share names, confidential or personal details outside the CoP
- We will respectfully listen and respond to emotionally challenging situations
- We are all responsible for shaping the culture of the CoP to be strengths-based

We provide a safe space to discuss the impact of trauma on clients and on the well-being of the legal assistance sector workforce

- This is a collaborative learning space and not intended to be a personal therapeutic space
- We acknowledge the emotional impact of our work and we are committed to understanding what we can do to support self-care

We have a commitment to addressing power imbalances

- We recognise the impact of power differentials between clients, staff employed in lived experience positions and other disadvantaged groups
- We value and promote unique perspectives and the diversity of experience with CoP members
- We are committed to elevating the voices of people with a lived experience of trauma into designing and delivering the legal assistance sector services

We are committed to confidentiality

- We will share the information received, but will NOT reveal the identity of the person or who said it or their organisation

Survey Link

[Legal Assistance Trauma-Informed Community of Practice \(office.com\)](https://www.legalaidtrama.com/office.com)

Legal Assistance Trauma-Informed
Community of Practice

